

2-25-2016

# SCU Personal Librarian Program Winter 2016 Transfer Student Survey Responses

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## Recommended Citation

Kealey, Shannon and Lafrance, Helene, "SCU Personal Librarian Program Winter 2016 Transfer Student Survey Responses" (2016).  
*University Library*. Paper 139.

<http://scholarcommons.scu.edu/library/139>

Timestamp	I have read the procedure described above. I voluntarily agree to participate in the survey.	If you received this survey, your Personal Librarian reported that you interacted with him or her at least once. Which of these statements best describes your interaction(s) with your Personal Librarian?	Your Personal Librarian has emailed you periodically with library tips (a recommendation of a database in your field of study, a spotlight on a service, etc.). Please choose the statement that best matches your perceptions of these emails.	If your interactions with your Personal Librarian included reference or research help, how would you rate the help you got from your Personal Librarian? (1 = Not at all helpful; 5 = Extremely helpful)	Have you used any of these other Library or SCU support services? Check all that apply.	How likely are you to recommend the Personal Librarian program to a fellow student? (1 = Not at all likely; 10 = Extremely likely)	Please elaborate on your response to the previous question. Please also use this space to give any additional feedback about the Personal Librarian program.
2/25/2016 17:22:43	Yes	My Personal Librarian helped me both by email and in person.	I used at least one of the library tips.	5	Library Help Desk, IT Help Desk, Drahmman Academic Advising	10	This service has been wonderful! I talked more to my personal librarian when I was in research-heavy classes, but I anticipate taking more of those types of classes next quarter. If a student needed help with finding sources or another perspective on issues, I'd definitely urge him/her to contact the library. Working with my personal librarian has been a huge help.
2/25/2016 17:29:27	Yes	My Personal Librarian helped me both by email and in person.	I used at least one of the library tips.	5	Library Help Desk, Drahmman Academic Advising, Drahmman Tutoring Center	10	It makes a student feel special and more approachable knowing that someone who has knowledge to help you and have experience in the area of your study. It's a great program. Even I didn't have any heavy writing classes, I got help like twice in a quarter. There's always an answer everytime I ask about something.
2/25/2016 20:03:16	Yes	My Personal Librarian helped me both by email and in person.	The tips were good to know, but I haven't used any of them.	5	IT Help Desk, Drahmman Academic Advising, Drahmman Tutoring Center	10	I really like the personal librarian program. I am a transfer student and when I assigned my first research paper at Santa Clara I really liked the fact I had a specific person to contact. Not only that but she showed me all the databases that Santa Clara has to offer and how to use them. I also think the personal librarian program offers a personal touch to my education/ the research process. I really like the fact I am able to build a connection with someone and she also knows topics that I would enjoy to research.
2/26/2016 11:39:59	Yes	I emailed or met with my Personal Librarian, but it was just an introduction and I didn't request any research help.	The tips were good to know, but I haven't used any of them.		IT Help Desk, H.U.B. Writing Center, Drahmman Academic Advising, Drahmman Tutoring Center		They are very helpful and understand everything going on about the library
2/26/2016 12:48:41	Yes	My Personal Librarian helped me via email only.	The tips were good to know, but I haven't used any of them.	4	IT Help Desk, Drahmman Academic Advising	8	I haven't taken many courses that included major research, so I haven't used this resource much yet. I think it is incredible to have such immediate access to an expert researcher.
2/28/2016 20:47:39	Yes	My Personal Librarian helped me both by email and in person.	I used at least one of the library tips.	5	Library Help Desk, IT Help Desk	9	
2/29/2016 9:29:32	Yes	My Personal Librarian helped me via email only.	I used at least one of the library tips.	5	Ask-A-Librarian (chat or email reference service)	10	My experience was awesome. The librarian I contacted provided excellent primary source literature for a paper I was writing from data bases I didn't know about. Very grateful for the resource.
2/17/2016 15:59:33	Yes	My Personal Librarian helped me both by email and in person.	I used at least one of the library tips.	4	Drahmman Academic Advising	9	
2/17/2016 17:40:13	Yes	My Personal Librarian helped me in person only.	I don't remember getting these emails with tips	3	Drahmman Academic Advising	7	She did her best helping me with research, but I feel that the online system got in the way because it did not always work well.

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2/17/2016 17:58:02	Yes	My Personal Librarian helped me both by email and in person.	The tips were good, if I had more time, I would have followed up on them.	5	IT Help Desk, Drahmman Tutoring Center	10	It is extremely helpful to have a person you can go to for questions regarding research and overall library questions. Although I haven't yet had to write extensive research papers, I am glad to know I have this resource when the time comes.
2/18/2016 7:18:37	Yes	My Personal Librarian helped me both by email and in person.	I used at least one of the library tips.	4	Drahmann Academic Advising	9	
2/18/2016 11:09:24	Yes	I emailed or met with my Personal Librarian, but it was just an introduction and I didn't request any research help.	The tips were good to know, but I haven't used any of them.			3	
2/18/2016 21:32:08	Yes	My Personal Librarian helped me both by email and in person.	I used at least one of the library tips.	5	Library Help Desk, Contacted a specific librarian other than your Personal Librarian, IT Help Desk, Drahmman Academic Advising	9	I think it is very valuable, and it helped me a lot. I have, and will continue to recommend the program to others. -- Thank you!
2/17/2016 18:18:54	Yes	My Personal Librarian helped me both by email and in person.	I used at least one of the library tips.	5	Library Help Desk, IT Help Desk, Drahmman Academic Advising	10	[My personal librarian] is wonderful: she always emails me to check up whenever I am about to email her! She is very helpful and finds information/teaches me to find information that I am completely lost on. Being an English major, I love this resource and I think it is amazing to know that I have the support of someone who wants to help and really knows her stuff.
2/18/2016 13:44:26	Yes	My Personal Librarian helped me both by email and in person.	The tips were good to know, but I haven't used any of them.	4	IT Help Desk, H.U.B. Writing Center	7	